General Terms and Conditions
Premium Customer

By registering as a premium customer, you confirm the following points **in addition** to the General Terms and Conditions (GTC).

1. Registration

Registration as a premium customer is free of charge.

The premium customer ID can be specified by new customers/premium customers as a sponsor ID (in the registration form) – customers recommend customers.

2. Newsletter

Registration to receive the newsletter proceeds automatically when you register as a premium customer. In order to unsubscribe from the newsletter, you must apply in writing to VITA24 AG. This will also result in downgrading the premium customer account to a regular customer account.

3. Premium Plus Customer

If a premium customer sponsors at least three customers or premium customers and they have also placed (and paid for) an initial order, or the gross total of all own orders is ≥ 2000 EUR/CHF, the premium customer will be promoted to a new rank at the end of the month called premium plus customer.

4. Discount

- As a premium customer, you will receive a discount of 5% in our online shop.
- As a premium plus customer, you will receive a discount of 10% in our online shop.

5. Premium Points (PP)

100 premium points (PP) correspond to CHF/EUR 1.

You will receive premium points (PP) for your own orders, which can be redeemed in our online shop.
You also receive premium points (PP) for recommended (premium-) customers, provided that they have also placed an initial order (just registering a new customer/premium customer with your premium customer ID is not sufficient).

Overview of receiving premium points (PP)

Premium Customer:

- 1% on own orders as PP
  (Net amount without shipping costs – redeemed PP and vouchers are taken into account)
- 1000 PP on new customers/premium customers

Premium Plus Customer:

- 2% on own orders as PP
  (Net amount without shipping costs – redeemed PP and vouchers are taken into account)
- 2000 PP on new customers/premium customers

Premium points (PP) can only be redeemed in the online shop if the reference order (for receiving the PP) has also been paid for.

VITA24 AG reserves the right to adjust the number of premium points at any time on own orders, as well as the number of premium points for recommended customers/premium customers.

6. Jurisdiction and applicable law

Jurisdiction is the domicile of VITA24 AG. The legal relationship is subject to Swiss law. Our General Terms and Conditions (GTC) are to be applied.